ACCESS COURSEWARE THROUGH VITALSOURCE

The Online Bookstore, powered by TextbookX

ACCESSING COURSEWARE FROM VITALSOURCE (TWO-STEP VERIFICATION):

Some courses include courseware that is delivered by VitalSource (VS) and accessed through a publisher's website. For these, there is a two-step verification process students follow to gain access:

- Students visit their online bookstore eLibrary account to access VS.
- Once in VS, they reveal an access code which is used to launch the materials on the publisher's courseware website.

BOOKSTORE AND VITALSOURCE WEBSITE:

1. Visit the bookstore website and log in with your student account.
2. Click on your username at the top right of the website, then select "eLibrary."
3. Locate the text and click "Read Now." This launches VS, where your text will be listed.
4. Log in with your existing VS account. If you do not have one, you will be prompted to make one with your school email.

*Note: The code listed in the bookstore's eLibrary is for VS, NOT the publisher website.

REVEAL CODE & ACCESS PUBLISHER WEBSITE:

1. Once in VS, select the text you want to access and click "Continue Reading." This loads a new page that will include a popup at the top right (if you do not see it, make sure your device is not blocking popups).
2. Click the hyperlinked "here" on the popup and then click "Continue."
3. Click "Reveal access code." **This is the code you need for the publisher's website.**
4. Copy the Courseware Access Code and follow the prompts to redeem it on the publisher's website (this may include entering a course code provided by your professor). *Keep in mind the Publisher Access Code can only be used on the publisher's website, NOT VitalSource.

Note: Codes come in different formats. Pearson codes are 30 characters and look like: ABCDEF-GHIJK-LMNOP-QRSTUV-WXYZA-ABCDE.

QUESTIONS:

If your code is not working, contact the bookstore. If the text edition is incorrect, we will work internally with the publisher and professor to correct it. If the student's publisher account does not match their code (user error) they may have to contact the Publisher's customer experience team for further assistance.