

Mark your Calendars for Annual Enrollment!

October 15, 2021 — November 5, 2021



Dear FSRBC Retiree,

October 15th marks the start of Annual Enrollment for January 1, 2022 coverage! FSRBC wants to ensure that once Annual Enrollment begins, you are informed about your plan options.

There are no changes for the 2022 plan year. We recommend you attend your District's Annual Enrollment Webinar to get your questions answered. The FSRBC Annual Enrollment Webinar schedule can be found on the FSRBC website at <https://myfsrbc.com>.

All plan elections will need to take place during Annual Enrollment from October 15th through November 5th for a January 1, 2022 effective date. If you do not want to make any changes to your current elections, no action is required.

The information in this letter will answer commonly asked questions. Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing. You can also attend your Districts Annual Enrollment Webinar.

Medicare Medical Plans:

I am currently enrolled in a Medicare Medical Plan through FSRBC— If you are happy with your current Medicare plan and do nothing, you will continue to be enrolled for 2022. Your current payment preference will remain as it is today. You can find 2022 monthly premiums in the enrollment guide found on our website <https://myfsrbc.com> . *Please note: monthly premiums must be paid to continue coverage.*

I am currently enrolled in a Medicare Medical Plan through FSRBC but would like review available options and change my plan— Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

I am not currently enrolled in a Medicare Medical Plan through FSRBC but am interested to see what is offered— Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

Who can I contact for additional information about the FSRBC Medicare Medical Plans? - You can view information on available Medicare plans by visiting <https://myfsrbc.com> or by calling the Medicare Customer Service Center at 1-833-686-0983 (TTY 711).

Please see page 2 for Dental and Vision Plans.

Dental Plans:

If I want to remain in the same plan, do I need to take action? - No, if you are happy with your current Dental plan and do nothing, you will continue to be enrolled in 2022. *Please note: monthly premiums must be paid to continue coverage.*

I am currently enrolled and would like to review available options and change my plan - Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

I am not currently enrolled in a Humana Dental Plan through FSRBC but am interested to see what is offered - Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

Who can I contact for additional information about the FSRBC Dental Plans? - You can view information on available dental plans by visiting <https://myfsrbc.com> or by calling the Humana Customer Service Enrollment Center 1-877-589-4051 Monday – Friday from 8:00am – 8:00pm EST

Vision Plans:

If I want to remain in the same plan, do I need to take action? - No, if you are happy with your current Vision plan and do nothing, you will continue to be enrolled in 2022. *Please note: monthly premiums must be paid to continue coverage.*

I am currently enrolled and would like to review available options and change my plan - Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

I am not currently enrolled in a Vision Plan through FSRBC but am interested to see what is offered - Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing.

Who can I contact for additional information about the FSRBC Vision Plans? - You can view information on available vision plans by visiting <https://myfsrbc.com> or by calling the Humana Customer Service Enrollment Center 1-877-589-4051 Monday – Friday from 8:00am – 8:00pm EST

For questions related to current Dental and Vision coverages or billing, please call Humana Dental Customer Service Center at 1-800-233-4013 Monday – Friday from 8:00am – 8:00pm EST

Sincerely,



David Ford

Executive Director, Florida School Retiree Benefits Consortium

FSRBC members include these Florida School Districts:

- Bradford • Brevard • Calhoun • Charlotte • Duval • Escambia • Flagler • Gilchrist • Jackson • Manatee • Orange • Osceola • Palm Beach • Polk • Putnam • Sarasota • Volusia • Walton • Washington •



ANNUAL ENROLLMENT IS COMING!

October 15, 2021 — November 5, 2021

Important Information—Please Read

Dear FSRBC Retiree,

It's that time of year again - Annual Enrollment for January 1, 2022 coverage! Annual Enrollment will take place from October 15th through November 5th. During this time you are able to enroll, make a plan change, or disenroll.

No Changes for 2022 Plan Year

- All current coverages, rates and payment processes will continue to remain in effect through December 31, 2021.
- For questions related to current Medicare coverages or billing, please call the FSRBC Medicare Customer Service Center at 1-833-686-0983, Monday - Friday, 8 a.m. - 8 p.m. EST.
- For questions related to current Dental and Vision coverages or billing, please call Humana Dental Customer Service Center at 1-800-233-4013 Monday – Friday from 8:00am – 8:00pm EST
 - To enroll in Humana Dental or Vision telephonically, call the Humana Customer Service Enrollment Center 1-877-589-4051 Monday – Friday from 8:00am – 8:00pm EST

Medicare FAQ's

Will my current plan still be offered? - Yes, all Medicare plans will continue to be offered in 2022.

If I want to remain in the same plan, do I need to take action? - **No**, if you are happy with your current Medicare plan and do nothing, you will continue to be enrolled in 2022. *Please note: monthly premiums must be paid to continue coverage.*

Will my monthly premium remain the same? - Monthly premiums often change each year. The 2022 monthly premiums will be available to view during your District's Retiree Webinar or in the Medicare enrollment portal beginning October 15th and will be included in the Electronic Enrollment Guide

Can the FSRBC Customer Service assist me with non-medical coverage questions—No, you will need to contact the applicable carrier to address your question. *Please see page 2 for more details.*

Can I continue to view my Medicare payment history through my FSRBC account? - Yes, anyone who is enrolled in a Medicare plan will continue to have access to their account at www.myfsrbc.bswift.com.

Can I continue to pay for my Medicare coverage using my FRS? - Yes, your current payment preference will remain in place for the 2022 plan year. You will have the option to change your payment preference at any point during the year.

Please Note: The 2022 Enrollment Guide will be made available online at www.myfsrbc.com prior to Annual enrollment. This will contain a detailed walkthrough on how to navigate the enrollment portal if you are enrolling for the first time or want to make any changes.



Dental and Vision Important Information and FAQ:

If I want to remain in the same plan, do I need to take action? - **No**, if you are happy with your current Dental and/or Vision plan and do nothing, you will continue to be enrolled in 2022. *Please note: monthly premiums must be paid to continue coverage.*

Can I use my FRS to pay for my dental and vision benefits? - **Yes**, you can use FRS/pension to pay for dental and vision benefits. If you are currently paying via FRS/pension today, no action is required to maintain that payment preference. If you want to pay through FRS/pension for the first time, you will need to complete an authorization deduction form.

How will I know if my Vision Provider is in the Humana network? - To confirm if your current provider accepts Humana Vision insurance, you can call them to verify or find in-network providers by visiting <https://www.humana.com/vision-insurance/find-an-eye-doctor>.

Please visit <https://myfsrbc.com> to view your District's enrollment guide which provides detailed information on available plans, enrollment and billing, in early October.

Additional Information:

Please visit our website <https://myfsrbc.com> for additional information. We also recommend attending your District's Annual Enrollment Retiree Webinar to learn more. There will be a question and answer session during all meetings, please see attached schedule for more details.

Sincerely,

A handwritten signature in black ink, appearing to read "David Ford".

David Ford
Executive Director, Florida School Retiree Benefits Consortium

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• Osceola • Palm Beach • Polk • Putnam • Sarasota • Volusia • Walton • Washington •

FSRBC 2021 Annual Enrollment Retiree Webinar Schedule

All FSRBC meetings will be held in Webinar format. The presentation will start promptly at the start time and take approximately 45 minutes. The remaining time will be used for questions and the meeting will end once all questions are answered. If you choose to attend another District's meeting, please remember benefits may vary.

WEBINAR INSTRUCTIONS:

Computer or Laptop—Please visit Webex.com and choose “Join Meeting,” enter the access code below corresponding to your District’s Webinar, follow the instructions to view the webinar and join audio by either phone or computer audio.

Smartphone or Tablet—Download the ‘Cisco Webex Meetings’ app, follow the instructions to view the webinar and join the audio through the app.

Please visit <https://myfsrbc.com/> for additional instructions

<u>School District</u>	<u>Date</u>	<u>Time</u>	<u>Webinar Link</u>	<u>Webinar Call-In Number</u>
Bradford Calhoun Charlotte Escambia Gilchrist Jackson Putnam Walton	Wednesday, October 6, 2021	10:00—12:00pm EST	Link: https://tinyurl.com/dr2nzdcc Password: Fsrbc123	Call-In #: 1-517-345-9451 Access Code: 130 776 4433
Palm Beach Sarasota Volusia	Wednesday, October 13, 2021	10:00—12:00pm EST	Link: https://tinyurl.com/2ap7h5sk Password: Fsrbc123	Call-In #: 1-517-345-9451 Access Code: 130 837 7301
Orange Osceola	Tuesday, October 12, 2021	2:00—4:00pm EST	Link: https://tinyurl.com/3krhb36d Password: Fsrbc123	Call-In #: 1-517-345-9451 Access Code: 130 439 5579
Manatee	Thursday, October 7, 2021	10:00—12:00pm EST	Link: https://tinyurl.com/fxyn8wfk Password: Fsrbc123	Call-In #: 1-517-345-9451 Access Code: 130 855 4562
Polk	Thursday, October 14, 2021	2:00—4:00pm EST	Link: https://tinyurl.com/4eu3x6j5 Password: Fsrbc123	Call-In #: 1-517-345-9451 Access Code: 130 184 8702