

# FIM Self Service Password Reset

Non-District Sites & External Networks

Navigate to <https://reset.osceola.k12.fl.us> in your web browser

Microsoft®  
Forefront® Identity Manager 2010 R2

Password Reset:

Please enter your user name below

 ×

Examples:  
*contoso\mmeyers*  
*mmeyers@contoso.com*

Next

Enter your username in the format  
**SDOC\username**  
and click Next

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Note: You must have already completed the Self Service Registration Process to use this feature



# Forefront Identity Manager 2010 R2

## Verify Your Identity: Submit Your Answers

You must answer 3 of the following 3 questions.

**Answer the questions with the answers you previously registered with and click Next**

What's your mother's maiden name?

What city were you born in?

What's your favorite activity?

Next

Cancel



# Forefront Identity Manager 2010 R2

## Verify Your Identity: Submit Your Answers



Loading ...



## Microsoft® Forefront Identity Manager 2010 R2

### Password Reset: Choose Your New Password

(Resetting password for sdoc\jamesd)

Enter a new password:

Re-enter the password:



Next

Cancel

**Enter your new password in both boxes and click Next.**

**Make sure passwords match and meet district password requirements**

**(Must have 3 of these 4 items: Upper Case, Lower Case, number, special character)**

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## Microsoft® Forefront Identity Manager 2010 R2

Success: Your password has been reset



You can now use your new password to log in.

**Note: It may take a few minutes for the password to apply**

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